

APRIL/MAY 2023

**CNEN35 — LANGUAGE SKILLS AND
COMMUNICATION I**

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What should you say when you meet your teacher?
2. How should you greet your friend when he wins in a game?
3. What should you reply when a stranger says Hello?
4. Write two sentences about your friend.
5. What should you say if a stranger calls you in the telephone?
6. How should you end the conversation in the telephone?
7. Why are telephone greetings important?
8. What should you do your mobile phone when you are at a meeting?



9. What should you say when you postpone a call?
10. What should you say when you want to take a message from the caller?

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) How to have a good conversation when you meet a person?

Or

- (b) How do you greet a person when she is in the hospital?

12. (a) You are meeting your new neighbour, introduce yourself.

Or

- (b) What are the personal information should you give when you get admission in a college.

13. (a) Talk about your pet to your friend.

Or

- (b) Write a few sentences about an animal you like most.

14. (a) You want to buy a new motor bike. Make a call and enquire the details of the bike.

Or

- (b) You want to go a foreign tour. Make a call to a tourist agency and enquire the details.

15. (a) Write some phrases to leave message in the telephone.

Or

- (b) Your friend is explaining a topic for tomorrow's test in the telephone. How do you take notes?

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. You are attending your friend's marriage with your family. Introduce your family to your friend.

17. Write an imaginary conversation between the Principal and staff members in organising a function.

18. You are the college secretary. You want to invite three guests to your college function. Make a Call to them and get appointment

19. You got appointment to your doctor. But you want to cancel the appointment. Make a call and cancel the appointment.

20. Make a call to your friend who resides in a foreign country and invite her to your family function.

